



Simplified Settlement of Death Claims due to recent Cyclone Remal and subsequent heavy rains and floods in affected areas of West Bengal, Assam, Tripura, Mizoram, Meghalaya and Nagaland

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by the devastation in the areas of state West Bengal, Assam, Tripura, Mizoram, Meghalaya and Nagaland.

To help the bereaved families, we have set up "Death Claim Helpdesk for Cyclone Remal" to render pro-active service to the beneficiaries of the affected policyholders (dead or presumed dead).

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Claim settlement. Only the following documents are required to process the Claim:

- Municipal Death Certificate or Death Certified by any competent Government authority/ list of casualties published by Designated District officials of the State Government/ Central Government/ Armed Forces/ Government Hospitals/ Police Authorities
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document (if available)

Contact details of state level officers:

West Bengal

State Level Officer: Mr. Somnath Mukherjee

Contact Details:

Mobile: +91 9874757651

Email: somnath.mukherjee2@pramericalife.in

Local Office: 4th Floor, 697, Anandapur, Near Ruby Hospital, Opposite Mono Vikash Kendra, Kolkata 700017, West Bengal

Assam

State Level Officer: Mr. Pritam Bhattacharjee

Contact Details:

Mobile: +91 7099044901

Email: pritam.bhattacharjee@pramericalife.in

Local Office: 4th Floor, Ganpati Enclave, G.S Road, Ulubari, Guwahati – 781007, Assam

Pramerica Life Insurance Limited

Registered Office & Communication Address: 4th Floor, Building No. 9, Tower-B, Cyber City, DLF City Phase III, Gurgaon 122002, Haryana.

CIN: U66000HR2007PLC052028, E-mail: contactus@pramericalife.in, Website: pramericalife.in



Tripura / Mizoram

State Level Officer: Ms. Hmingthasangi Pautu

Contact Details:

Mobile: +91 9613488489

Email: hmingthasangi.pautu1@pramericalife.in

Local Office: 1st Floor, Shriram Building, Kerchoumuhani, T. G. Road, Ramnagar, Agartala– 799002, Tripura West

Meghalaya

State Level Officer: Mr. Abhishek Prasad

Contact Details:

Mobile: +91 9233323325

Email: abhishek.prasad@pramericalife.in

Local Office: 3rd Floor, Limie Pde Building, Ward no 3, Laitumkharah– 799003, Shillong

Nagaland

State Level Officer: Mr. Jeevan Kerketta

Contact Details:

Mobile: +91 7005619017

Email: Jeevan.kerketta@pramericalife.in

Local Office: 2nd Floor, N. K. Commercials, GBC/H.NO.1206,Zion Hospitals Junction, NH 29, Purana Bazar, Dimapur–797112, Nagaland

Head Office “Claims Helpdesk” contact details:

Dedicated Helpdesk email ID: claims@pramericalife.in

Other Contact:

- Tel Number: 1860-500-7070 (Local Charges Apply) and 011-4818 7070 (9:30 AM to 6:30PM, Mon to Fri)
- In case of Escalations

1. Mrs. Deepti Raghav / Mr. Rohan Bhatia

Contact Numbers: 0124- 469 7204, 0124- 469 7290

Email: deepti.raghav@pramericalife.in/ rohan.bhatia@pramericalife.in

2. Mr. Pankaj Gupta (Nodal Officer)

Contact Number: 0124- 469 7410

Email: pankaj.gupta1@pramericalife.in

Download Death Claim Form from our website: <https://www.pramericalife.in/claim#claim-forms>

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